

SCAMNET REPORT

274. Hon WILSON TUCKER to the Minister for Commerce:

I refer to comments made by the minister and the Commissioner for Consumer Protection during the publication of the 2023 ScamNet report, specifically those related to online scams on Facebook, Instagram and WhatsApp.

- (1) Has Meta responded to the Consumer Protection division's letter; and, if so, what is the nature of that response?
- (2) If Meta does not respond or if its response is inadequate, what steps will the minister consider to ensure that Meta takes appropriate action to protect consumers?

Hon SUE ELLERY replied:

I thank the honourable member for some notice of the question.

- (1)–(2) Yes. Meta has responded to the letter I sent it on 28 March 2024 regarding the WA ScamNet report. The Consumer Protection division is now working with Meta on the matters raised.